Guide to Rave Alert Site – Account Management

Login to Rave Site (Home)

Go to: https://www.getrave.com/login/aims.

At this site, users will login with their Aims email address and the password supplied to them by Rave in their Welcome email.

If users cannot recall their password, guide them to the **'Forgot username or password'** link.

Manage Text or Email Preferences [(Home)](Home)

On the 'Groups' tab, the user may use this screen to opt out of text alerts OR email alerts, but NOT BOTH. They must be enrolled in at least one alerting method. However, they are able to delete personal email addresses by going to "My Account".

Click 'Update' to save changes.

(If the user tries to opt out of both methods, they will receive the following error.)

My Account [(Home)](#)

My Account

Rave Account
Edit

Name: Kyla Studente
User name: kylastudente

Mobile Contacts
Edit

Mobile Phone (1): 970-2

Add New Mobile Contact

Voice Only Line Contacts
Edit

Voice Only Line (1): 970-

Add New Contact

Email Contacts
Edit

Registration email: kyla.studente@aims.edu
Preferred email (1): kyla.studente@aims.edu

Manage Account Information [(Home)](#)

My Account > Edit Rave Account

On this screen, users may change:

- Name
- Password
- Profile Privacy

Manage Mobile Contacts [(Home)](Home)

My Account > Mobile Contacts

Users may add mobile phones or edit existing mobile contacts on this screen. They will be required to confirm their carrier. This is to ensure the user receives text messages.

First, choose to edit or add a new contact:

Manage Mobile Contacts, continued... (Home)

My Account > Mobile Contacts > Add Contact

The user enters their mobile number and then verifies the mobile carrier. This ensures proper delivery of text messages.

Manage Voice Contacts [(Home)](#)

My Account > Voice Only Line Contacts

Users may edit, add or delete voice contacts on this screen.

A 'Voice Only' line is one dedicated to receive only voice alerts from Aims. An example of this is a home phone that is a land line.

Manage Email Contacts [(Home)](#)

My Account > Email Contacts > Add Contact

Users may edit, add or delete email contacts on this screen. They will be unable to delete their Aims email address.

Help With Rave Account [(Home)](#)

Aims Community College

Hello, Kyla | Logout

Rave

| Groups | My Account | **Help** |

Help

General Help

Overview

Rave does not charge subscribers to send or receive SMS messages. Standard or other messaging charges apply depending upon your wireless carrier plan and subscription details. Once registered, you can opt out of SMS messages at any time by texting STOP to 67283 or 226787

How do I access Rave Alert?

1. Launch www.getrave.com from your PC.
2. Select Your School.

You will be directed to your school's Rave Alert homepage.

1. Enter username and password.

How do I register for Rave Alert?

1. Launch www.getrave.com from your PC.
2. Enter your school email address.
3. Click on the link Join Now!

Follow steps for creating your Rave user account.

What if I forgot my Rave username and password?

1. Launch www.getrave.com from your PC.
2. Enter your school email address.
3. From the login page click on the link **Forgot username or password?**

To retrieve your username or to change your password, enter your username, mobile number or school email address.

1. Click on Submit.