

Guide to Rave Alert Site – Account Management

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Login to Rave Site [\(Home\)](#)

Go to: <https://www.getrave.com/login/aims>.

At this site, users will login with their Aims email address and the password supplied to them by Rave in their Welcome email.

If users cannot recall their password, guide them to the **'Forgot username or password'** link.

Aims
Community College

Rave

Login

Rave Username

Password

[Log in](#)

[Forgot username or password?](#)

Introduction

[Not your site? Click here](#)

Register for approved Aims Community College emergency communications and other important information via text message and email.

Rave does not charge subscribers to send or receive SMS messages. Standard or other messaging charges apply depending upon your wireless carrier plan and subscription details. Once registered, you can opt out of SMS messages at any time by texting STOP to 67283 or 226787

Registration

Not registered yet?

[Register Now](#)

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Manage Text or Email Preferences [\(Home\)](#)

On the 'Groups' tab, the user may use this screen to opt out of text alerts OR email alerts, but NOT BOTH. They must be enrolled in at least one alerting method. However, they are able to delete personal email addresses by going to "My Account".

Click 'Update' to save changes.

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Community College

Hello, [Kyle](#) | [Logout](#)

Groups | [My Account](#) | [Help](#)

[My Groups](#) | [Find Groups](#)

You are here: [Groups](#) > My Groups

My Groups

Type	Role	Groups (click for details)	Text	Email
Resource	Member	Aims Broadcast Alerts	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>

Page 1 of 1

[Update](#)

General Info

Invitations: Groups that you have been invited to join. Click on the Group name to respond.

Official Groups: Groups that represent an official communication channel. Joining an official group moves it to the "My Groups" list; the Official Groups list contains only those official groups you have not yet joined.

My Groups: Groups of which you are already a member.

(If the user tries to opt out of both methods, they will receive the following error.)



My Account [\(Home\)](#)



[Groups](#) **My Account** [Help](#)

My Account

Rave Account [Edit](#)

Name: Kyla Studente
User name: kylastudente

Mobile Contacts [Edit](#)

Mobile Phone (1): 970-2

[Add New Mobile Contact](#)

Voice Only Line Contacts [Edit](#)

Voice Only Line (1): 970-

[Add New Contact](#)

Email Contacts [Edit](#)

Registration email: kyla.studente@aims.edu
Preferred email (1): kyla.studente@aims.edu

Manage Account Information [\(Home\)](#)

My Account > Edit Rave Account

On this screen, users may change:

- Name
- Password
- Profile Privacy



Groups **My Account** Help

You are here: [My Account](#) > Edit Rave Account

Rave Account

Profile Privacy: ▾

First Name Last Name

Username

Change Password

Old Password

Enter New Password

Re-enter New Password

Manage Mobile Contacts [\(Home\)](#)

My Account > Mobile Contacts

Users may add mobile phones or edit existing mobile contacts on this screen. They will be required to confirm their carrier. This is to ensure the user receives text messages.

First, choose to edit or add a new contact:



Groups **My Account** Help

You are here: [My Account](#) > Mobile Contacts

Mobile Contacts

Please Note: messages may not be sent to all provided contacts.
The Broadcast Alert administrator will choose which contact point(s) to message during a given notification event.

Contact	Phone Number	Carrier	Status	Action
Mobile (1)	970- <input type="text"/>	Verizon Wireless	Confirmed	Edit Test Delete

[Add New Contact](#)

Manage Mobile Contacts, continued... [\(Home\)](#)

My Account > Mobile Contacts > Add Contact

The user enters their mobile number and then verifies the mobile carrier. This ensures proper delivery of text messages.

This screenshot shows the 'Mobile Contact' form at the 'Enter Mobile number' step. The form includes a progress bar with four steps: 'Enter Mobile number', 'Confirm carrier', 'Enter Confirmation code', and 'Complete'. The 'Enter Mobile number' step is active. Below the progress bar, the '10-Digit Mobile Number' is entered as '9701234567'. There is a checkbox for 'Enable Voice Message Delivery' which is checked. At the bottom of the form are 'Cancel' and 'Continue' buttons.

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This screenshot shows the 'Mobile Contact' form at the 'Confirm carrier' step. The progress bar indicates that 'Enter Mobile number' is complete and 'Confirm carrier' is the current step. The 'Mobile Number' is '970-123-4567' and the 'Confirm your carrier' dropdown menu is set to 'AT&T'. A link below the dropdown says 'My carrier is not listed.' At the bottom are 'Cancel' and 'Continue' buttons.

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This screenshot shows the 'Mobile Contact' form at the 'Enter Confirmation code' step. The progress bar shows 'Enter Mobile number' and 'Confirm carrier' as complete, with 'Enter Confirmation code' as the current step. A message box states: 'Check your mobile phone. We have sent a text to 970-123-4567. If you have not received the text message containing a 4-digit code, [Click here to resend now](#) if the mobile carrier is incorrect, [click here to modify](#).' Below the message is a text input field for the 'Confirmation code'. At the bottom are 'Cancel', 'Delete Pending Number', 'Resend Confirmation Code', and 'Continue' buttons.

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Manage Voice Contacts [\(Home\)](#)

My Account > Voice Only Line Contacts

Users may edit, add or delete voice contacts on this screen.

A 'Voice Only' line is one dedicated to receive only voice alerts from Aims. An example of this is a home phone that is a land line.

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Community College

Hello, Kyla | [Logout](#)

[Groups](#) **[My Account](#)** [Help](#)

You are here: [My Account](#) > Voice Only Line Contacts

Voice Only Line Contacts

Please Note: messages may not be sent to all provided contacts.
The Broadcast Alert administrator will choose which contact point(s) to message during a given notification event.

Contact	Phone Number	Action
Voice Only Line (1)	970-330-8008	Edit Delete

[Add New Contact](#)

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Manage Email Contacts [\(Home\)](#)

My Account > Email Contacts > Add Contact

Users may edit, add or delete email contacts on this screen. They will be unable to delete their Aims email address.

The screenshot displays the user interface for managing email contacts. At the top left is the Aims Community College logo. At the top right, it says "Hello, Kyla | [Logout](#)" next to a Rave chat icon. A navigation bar contains "Groups", "My Account" (highlighted), and "Help". Below this, a breadcrumb trail reads "You are here: [My Account](#) > [Email Contacts](#) > Add Contact". The main content area features a form titled "Email Contact" with a text input field labeled "Preferred Email (1):" containing the email address "kyla.student@aims.edu". At the bottom of the form are "Cancel" and "Save" buttons. The footer contains the text "© 2010 Rave Wireless Inc. All rights reserved. [Privacy Policy](#) | [Terms of Use](#)".

Help With Rave Account [\(Home\)](#)



- Groups
- My Account
- Help

Help

General Help

Overview

Rave does not charge subscribers to send or receive SMS messages. Standard or other messaging charges apply depending upon your wireless carrier plan and subscription details. Once registered, you can opt out of SMS messages at any time by texting STOP to 67283 or 226787

How do I access Rave Alert?

1. Launch www.getrave.com from your PC.
2. Select Your School.

You will be directed to your school's Rave Alert homepage.

1. Enter username and password.

How do I register for Rave Alert?

1. Launch www.getrave.com from your PC.
2. Enter your school email address.
3. Click on the link Join Now!

Follow steps for creating your Rave user account.

What if I forgot my Rave username and password?

1. Launch www.getrave.com from your PC.
2. Enter your school email address.
3. From the login page click on the link [Forgot username or password?](#)

To retrieve your username or to change your password, enter your username, mobile number or school email address.

1. Click on Submit.